

For Immediate Release

Teckwah Conferred the Singapore Quality Award for the Second Time

- **The only local enterprise in the Supply Chain Management and Logistics Service Sector to have ever been conferred the award**

SINGAPORE – 19 October 2011 – Main-Board listed Teckwah Industrial Corporation Ltd (“Teckwah”), a leading service provider of customised supply chain management and logistics services, was conferred the Singapore Quality Award (“SQA”) 2011. This is the second time it has been conferred the prestigious accolade. The Singapore Quality Award is conferred on organisations that demonstrate the highest standards of business excellence and is benchmarked against international quality awards. It is the first and only local enterprise in the Supply Chain Management and Logistics Service Sector to have received the award since its inception in 1994. The company was conferred its first SQA in 2006.

Teckwah, which started operations as a manufacturer of plain paper boxes in 1968, has grown over the years, through a strategy of diversification into related and synergistic businesses, to a group of companies involved in end-to-end supply chain management services, from design, printing & packaging, web-based procurement and fulfilment services to service part logistics and reverse logistics solutions. It has proprietary solutions such as its neupack™ and click solution™ that offer a totally customised approach to customer needs. Teckwah’s operations span the Asia Pacific Region including Singapore, Malaysia, Indonesia, China, Taiwan, Thailand, Japan, the Philippines and Australia, servicing a global network of customers.

The company embarked on its Business Excellence journey towards achieving the SQA in 1995 and was among the companies first certified for the Singapore Quality Class (SQC) in 1997.

Said Mr Thomas Chua Kee Seng, Chairman and Managing Director of Teckwah, “We decided to embrace the Business Excellence Framework to improve upon our management systems and processes and enhance our performance standards. Teckwah has managed to stay the course for over 40 years by recognising that an organisation has to continually improve its existing business operations. Great strategy and innovative ideas must be underpinned by sound business processes and effective management systems. These have enabled us to maintain our underlying commitment to excellence in service standards, the hallmark of our company.”

The development of one of the company’s key resources, its people, has been integral to its pursuit of excellence. It has invested significantly over the years in improving the skills and competencies of its staff, a manifestation of its slogan, “**Best People Best Solutions**”. Recently, in enhancing the capabilities of its people and further raising productivity levels, the company sent key personnel from different departments across its various businesses for training at the Singapore Institute of Manufacturing Technology (SIMTech), a research institute of the Agency for Science, Technology and



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a Singapore Quality Award company

Research (A*Star) to understudy various productivity enhancement techniques. This has led to the identification of 15 improvement projects which the company is currently implementing. Teckwah also signed a memorandum of understanding with SIMTECH earlier this month, in conjunction with the launch of SIMTech's Manufacturing Productivity Technology Centre (MPTC), signifying its commitment to raising productivity standards within the organisation.

Added Mr Chua, "We owe our success in achieving the SQA to our people. Their dedication and hard work has been the cornerstone of our organisation through the years. With this award signifying the high standards we have set and will continue to adhere to, we are well-equipped to move forward with our exciting new plans, such as exploring new areas of growth including new packaging products based on technology which integrates material science and electronics (such as the use of recycled materials as the base for packaging products) and new services such as packaging prototyping and testing services."

About Teckwah Industrial Corporation Ltd (Co Reg 197201105E)

Teckwah Industrial Corporation Ltd is a leading service provider of customised supply chain management services. Incorporated in Singapore in 1968 and listed first on SESDAQ in 1994 and subsequently on the Mainboard of the Singapore Exchange Securities Trading Limited ("SGX-ST") in May 2003, Teckwah has operations in Singapore, Malaysia, Indonesia, China, Taiwan, Thailand, Australia, Japan and India with a global network that spans major industrial cities throughout the Asia Pacific Region.

Teckwah offers a variety of solutions which include new packaging solution neupack™, business process outsourcing, e-commerce, web based procurement and fulfillment solution click solution™, service parts logistics and reverse logistics solutions. In recognition of its achievement of business excellence, it was conferred the Singapore Quality Award (SQA) in 2006 and 2011.

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